

# Privacy Policy for Priority Protection

*Last updated: 2024-09-13*

## Introduction

The ultimate solution for safeguarding your packages during transit. In a world where deliveries can be lost, damaged, or stolen, our app offers merchants a reliable way to ensure that their customers' orders are protected. With seamless integration into your Shopify store, Priority Protect provides streamlined resolutions, allowing you to offer peace of mind to your customers while enhancing their shopping experience. Protect your business and your customers with Priority Protect, where security meets convenience!

## Information Collection and Use

The App operates entirely within the Shopify ecosystem, leveraging the platform's capabilities to enhance user experience without independently collecting personal information. The only data accessed are those necessary for the App's functionality, as permitted by the merchant upon installation. This includes name and email, phone number for the purpose of service provision and support.

## Shopify Data Access

Upon installation, the App is granted limited access to the merchant's Shopify account, including but not limited to:

- Read products: To enable the App's features on relevant product.
- Write products: To add Priority Protection as a Product.
- Read Orders: To know which orders contains Protection.
- Write Orders: To enable the App's features on orders.

This access is strictly for the App's operational purposes and not for collecting, storing, or analyzing personal data beyond what Shopify provides.

## No Cookies or Tracking

The App does not employ cookies, tracking pixels, or any other data collection mechanisms on the merchant's site. All functionalities are designed to respect the privacy of the store's visitors, focusing solely on providing the advertised service.

## Changes to This Privacy Policy

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated.

## Contact Us

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by email ([priorityprotectionmgmt@gmail.com](mailto:priorityprotectionmgmt@gmail.com)) or through our support channel provided within the App's documentation or installation page.